

# 2005 Middle Georgia SHRM Chapter 154 Workshop [www.shrmmidgela.org](http://www.shrmmidgela.org)

**Where:**  
**Georgia**  
Farm Bureau  
1620 Bass Road  
Interstate 75  
to Exit 172  
Bass Road

**When:**  
**Tuesday,**  
**May 17, 2005**  
**9:00am to**  
**5:00pm**

**\$ 99.00**  
**Per Person**  
  
**Includes**  
**Lunch And**  
**Materials**

*HR Professionals, Executives, Small Business Owners, Trainers, and Business Leaders: Are you interested in increasing productivity and employee satisfaction while decreasing the frequency and cost of conflict?*

## Managing Workplace Conflict

Middle Georgia SHRM is excited about sponsoring a full-day workshop on managing workplace conflict. As human resource professionals, we know the importance of being able to manage conflict. This presentation will provide you with information on how to increase productivity, save time and money. You will learn firsthand the importance of having a systematic approach to manage conflict and the need for consistency in conflict management systems throughout your organization.

### Topics of this interactive presentation include:

- Understand the costs of unmanaged conflict.
- Determine when mediation will work, and when it won't.
- Realize how having a systematic approach to conflict can save time and money.
- Live demonstration of workplace mediation.

Wendy Kasulka and Bill Adams of Disputes Limited will be facilitating the workshop. Witness a live mediation. Please visit [www.mediationworks.com/client](http://www.mediationworks.com/client) to calculate your Cost of Workplace Conflict and take the Conflict Management Survey.

User ID: MaconSHRM

Password: workplace

Come armed with your individual survey results.  
Bring questions and examples ready to participate in this interactive learning experience!

Send completed registration form and check payable to:  
SHRM Middle Georgia, by May 10, 2005  
c/o Mike Bentley, P.O. Box 1875, Warner Robins, GA 31099-9998

Attendees Names: \_\_\_\_\_  
Company Name(s): \_\_\_\_\_  
Email Address: \_\_\_\_\_  
Telephone Number: \_\_\_\_\_

### Contact information:

**Wendy Kasulka/Bill Adams**  
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